



Kindly complete this form and return it ASAP to
 AXA Assurances Luxembourg
 1, place de l'Etoile L-1479 Luxembourg
 T: (00352) 44 24 24-3003
claims@axa.lu

Baggage & Personal effects / LUXAIR Airline insurance claim

A complete report facilitates the processing of your claim!

Purpose of the claim:

- Baggage damage
- Baggage loss or theft
- Baggage delay

LUXAIR Reservation No:
 Contract n° : 27/0105912- TRAVEL PACKAGE

1. Policy holder Surname Christian name: Date of birth: / / Address : Private tel.: Email : Profession : Office tel.:	2. Reimbursement by bank transfer Bank: IBAN account No: BIC : Account holder: Signature of beneficiary:
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Correspondence : Please send all correspondence to the above mentioned Email address

3. Travel information	
Destination:	Date of departure: / /
Date of reservation: / /	Date of return: / /

4. Circumstances of the claim	
Please provide a complete and exact description of the circumstances surrounding the claim	
Where did damage, loss, theft or delay occur?	
When did it take place and when was it discovered: ?	
.....	
.....	
.....	
Who do you think is responsible?	
Is your baggage insured elsewhere ?	
Yes <input type="checkbox"/> No <input type="checkbox"/> If yes, company:	Number of policy:

In the past have you made similar insurance claims? Yes <input type="checkbox"/> No <input type="checkbox"/>
If yes, please describe the claim(s)

5. Description of items and amounts claimed

N°	Description of object and brand	Proof of purchase	Date of purchase	Purchase Price in €	Estimated value in € on day when damage / loss occurred
1.		yes/no			
2.		yes/no			
3.		yes/no			
4.		yes/no			
5.		yes/no			
6.		yes/no			
7.		yes/no			
8.		yes/no			
9.		yes/no			
10.		yes/no			
			Total		

In case of baggage damage please keep the item until your claim has been completed by the Company.

Documents to submit

- an original proof of purchase (keep a copy for your files) of all items listed above
- In case of **damage or loss** by the airline,
- a copy of the PIR (Property Irregularity Report) made at the airport's "Lost & Found" desk
 - airline ticket(s), baggage tag(s) and boarding pass(es)

I / We hereby declare that all information, answers and documents given in conjunction with this claim are true and correct to the best of my / our knowledge and belief. I/We have not omitted any material information, which would effect the Underwriters judgment of the claim. Any intentional omission or misstatement could void AXA Assurances Luxembourg of its obligations.

Signed in.....on

Signature of claimant(s)
preceded by "read and approved"